

Your handy A-Z guide

A

Abandoned vehicles	01237 428980/ 428981
Adoption – see Children and Families	0845 155 1013
Adult and community education	0845 155 1014
After school care	0845 155 1019
Air quality	01237 428810
Animal fouling	01237 428734
Animal welfare	01237 428855
Art services	01237 428736
Asbestos removal	01392 382846

B

Benefit fraud	01237 429292
Benefits	01237 428700
Bins	01237 428734
Birth, marriages and deaths – see Registration	0845 155 1002
Blue badge scheme – see Disability Information Service	0845 155 1005
Boats	01237 475834
Bonfires	01237 428810
Building control services	01237 428724
Bulky waste collections	01237 428734/ 428890

Burials	01237 428700
Burton Art Gallery	01237 471455
Bus passes (Devonwide) – see Roads and Transport	0845 155 1004
Bus timetables – see Roads and Transport	0845 155 1004
Business advice – or see Trading Standards	01237 428708 01392 381381
Business rates	01237 428985/ 428986

C

Caddsdow Business Centre	01237 424244
Car parks and permits	01237 428981
Care Direct	0845 155 1007
Care services and Carers support – see Care Direct	0845 155 1007
Cemeteries	01237 428729
Child care	0845 155 1013
Child protection	0845 155 1013
Civic amenity sites (recycling centres) – see Recycling and Waste	0845 155 1010

Devon County Council services
Torrige District Council services
Other services

Your A-Z of local services



Community development	01237 428756
Community legal service	0845 345 4345
Complaints (council) – in the first instance contact the relevant service department	
Compost bins	01237 428734
Concessionary fares – see Roads and Transport	0845 155 1004
Consumer protection – see Consumer Direct	0845 404 0506
Councillors (County) – see General Enquiries	0845 155 1015
Councillors (Torridge)	01237 428703/4
Council meetings (County) – see General Enquiries	0845 155 1015
Council Meetings (Torridge)	01237 428703/4
Council tax	01237 428900
Council tax benefit – contact your district council	
Cycling – see Roads and Transport	0845 155 1004

D

Day care – see Care Direct	0845 155 1007
Deaths – see Registration	0845 155 1002
Development control	01327 428733
Devon Records Office	01392 384253
Disability information service	0845 155 1005
Disabled access – Council Housing	01237 428861
Council Offices	01237 428752
Disabled badges (parking) – see Disability Information Service	0845 155 1005
Dog warden	01237 428855
Drainage and sewerage – see Roads and Transport	0845 155 1004
Drains	01237 428854

E

Economic development	01237 428708
Education services	0845 155 1019
Electoral registration and elections	01237 428702
Emergency planning	01237 428806/01
Environmental health	01237 428810

F

Family support	0845 155 1013
Flooding (Floodline)	0845 988 1188
Fly tipping	01237 428734
Food hygiene	01237 428846
Footpaths (rights of way) – see Roads and Transport	0845 155 1004
Fostering	0845 155 1013
Fraud hotline (24-hour fully confidential service)	01237 429292
Freedom of Information – In the first instance contact the relevant service department	

G

Graffiti removal	01237 428734
Grants:	
Housing related	01237 428848
Advice and project support	01237 428871
Village halls	01237 428871
Devon Renaissance Scheme	01837 658643
Regeneration Company	01237 426553
Gritting (roads and paths) – see Roads and Transport	0845 155 1004
Gully cleansing – see Roads and Transport	0845 155 1004

H

Harbour Services	01237 475834
Hazardous waste disposal – see Recycling and Waste	0845 155 1010
Health and Safety at Work	01237 428809
Health care – see Care Direct	0845 155 1007
Health visitors – see Care Direct	0845 155 1007
Historic Sites and Buildings	01237 428709
Holiday accommodation – see tourist information centres	
Home care and support – see Care Direct	0845 155 1007
Household waste collection (Bins)	01237 428734
Housing advice	01237 428844
Housing benefit	01237 428700
Housing management (Tarka Housing)	01237 428080

J

Job vacancies (all Devon councils)	01392 383034
Job vacancies (Torridge)	01237 428793

L

Landfill sites – see Recycling and Waste **0845 155 1010**

Learning disabilities – see Disability Information Service **0845 155 1005**

Leisure centres:

Holsworthy Leisure Centre **01409 254013**

Torrige Pool **01237 471794**

Torrington Pool **01805 623085**

Torrington Sports Hall **01805 624767**

Libraries **0845 155 1001**

Licensing **01237 428991**

M

Maritime Museum, Appledore **01237 422064**

Marriages – see Registration **0845 155 1002**

Meals on wheels – see Care Direct **0845 155 1007**

Mobile libraries – see Libraries **0845 155 1001**

Museums and galleries – contact your district council

N

Noise nuisance **01237 428810**

Northam Burrows Country Park **01237 479708**

Nursery schools – see Children and Families **0845 155 1013**

O

Old people's homes – see Care Direct **0845 155 1007**

Out of school activities **0845 155 1013**

P

Parent and toddler groups **0845 155 1013**

Parenting skills and courses **0845 155 1013**

Park and ride – see Roads and Transport **0845 155 1004**

Parking (on street) – see Roads and Transport **0845 155 1004**

Pavements – see Roads and Transport **0845 155 1004**

Pedestrian crossings – see Roads and Transport **0845 155 1004**

Pests and pest control **01237 428856**

Planning applications **01237 428733**

Planning policy **01237 428748**

Play groups **0845 155 1013**



Pollution	01237 428810
Postal voting	01237 428702
Pot holes – see Roads and Transport	0845 155 1004
Public footpaths – see Roads and Transport	0845 155 1004
Public transport – see Roads and Transport	0845 155 1004

R

Radar keys	01237 428734
Recycling advice	0845 155 1010
Recycling centres	0845 155 1010
Refuse collection	01237 428734
Registration of births, marriages and deaths	0845 155 1002
Residential homes – see Care Direct	0845 155 1007
Respite care – see Care Direct	0845 155 1007
Rights of way (footpaths) – see Roads and Transport	0845 155 1004
Roads and Transport	0845 155 1004
Road maintenance – see Roads and Transport	0845 155 1004
Road safety	01392 446124

S

Salting and gritting – see Roads and Transport	0845 155 1004
Schools	0845 155 1019
School transport	0845 155 1019
Sheltered housing – see Care Direct	0845 155 1007
Shopmobility – see Disability Information Service	0845 155 1005
Social Services – see Care Direct	0845 155 1007
Special educational needs	0845 155 1019
Sports and recreation (Cultural & Leisure Services)	01237 428736/37
Street cleaning	01237 428734
Street lighting – see Roads and Transport	0845 155 1004
Student grants	0845 155 1019
Suggestions and compliments	01237 428789



Your A-Z of local services

T

Tourist Information Centres:

Bideford	01237 471455
Holsworthy	01409 254185
Torrington	01805 626140

Trading Standards – see Consumer Direct 0845 404 0506

Traffic management – see Roads and Transport 0845 155 1004

Tarka Housing:

General enquiries	01237 428080
Repairs freephone line	0800 107 8191
Repairs Text No.	07768 616161
Housing Management	01237 428090
www.tarkahousing.org.uk	

V

Voting 01237 428702

W

Waste collection 01237 428734

Winter road maintenance – see Roads and Transport 0845 155 1004

Y

Youth Service 01392 382049

Emergencies (out of hours)

Torrige District Council Emergency Standby Officer – 01237 428700

Highways (roads) 01392 383329

Social Services (Emergency Duty Team) 0845 600 0388

Animal welfare, petrol and explosives 01392 4999499

